

Working for St Ann's

We're proud to care
We're proud to work together
We're proud to make a difference



At St Ann's, there's one thing that motivates us, and that's providing excellent care and support to those living with or affected by life-limiting illnesses.

We're continuously developing our plans for delivering world-class, innovative care and to ensure St Ann's is in the best shape possible for future generations.

You'll be challenged, inspired and empowered to help us achieve our purpose and to play your part in making a difference.

All of our team members will role model our core values...

People matter

People are at the centre of everything we do. We treat each other, and ourselves, with kindness and compassion. We value and celebrate diversity; recognising everyone as an individual.



Brave and bold

We want to grow for the future, not settle. We're not afraid to do things differently, get creative, challenge ourselves and the status quo. We're ambitious in our aims, accountable for our actions and learn from our experiences and successes.



Lead and learn

We're experts in what we do, and we don't stop there. We're always learning; informing and shaping the sectors we're in through education, training and research. We lead by example; sharing best practice, advancing in our fields and pioneering new approaches.



Together we are stronger

Together, we're stronger and have a bigger impact than we could have alone. As a charity, we work in collaboration with supporters, partners and the communities around us. We think beyond traditional boundaries to make sure we're here for our communities for years to come.



Job Role Profile

Social Worker

Salary Hospice Band 6
£37,127 - £42,618 (pro rata)
Competency Based Framework

Location Little Hulton, with some cross site working at Heald Green.

Responsible to
Team Leader- Patient & Family Support

Core Purpose
To work within the policy framework of the hospice in the provision of Specialist Supportive and Palliative care, ensuring that the aims and objectives of the organisation are met.

Job summary

To provide specialist palliative care social work interventions and supportive care to people who access St Ann's services.

Actively participate in service development and improvement. This will include service evaluation, education and involvement with relevant innovation programs and research.

To act as a source of expert advice and support regarding social work and safeguarding.

To deputise for the Safeguarding Lead as and when required.

St Ann's values are important for all staff and volunteers to ensure best use of resources to deliver a high quality service for all those who access the hospice.

Team Leader/Safeguarding Lead

Patient & Family Support Team

Senior Counsellor

Social Worker
X4

Chaplaincy Support
Co-ordinator

Counsellors
&
Assistant Practitioners Psychological Support

Volunteers

Responsibilities

The Social Worker will:

- ✓ Embrace and implement the vision and values of St Ann's Hospice.
- ✓ Work with and deputise for the Safeguarding Lead in ensuring robust safeguarding practice is embedded.
- ✓ In conjunction with the Team Leader, liaise with key stakeholders and external providers ensuring that the hospice maintains a high profile across health and social care.
- ✓ Maintain high standards of professional practice to ensure quality and safety of patient care, experience and the patient journey.
- ✓ Actively participate in clinical supervision, mentoring/coaching of self and others.
- ✓ Actively engage in the organisational reporting system and action and monitor findings in relation to clinical services.
- ✓ Contribute, implement and maintain hospice policies to propose and implement changes to local policies relevant to patient and carer support.
- ✓ Directly provide specialist palliative social work interventions both within the hospice and community settings.
- ✓ To foster good working relationships and effectively communicate with members of the multi-disciplinary team, users of the service and other health & social care professionals.

Requirements

The Social Worker will hold:

- ✓ Masters/Degree/DiPSW Social Work
- ✓ Significant post qualifying experience of working in a health, or social care setting.
- ✓ Current registration with Social Work England.
- ✓ Work within the multidisciplinary team to lead and manage patient flow and clinical activity demonstrating innovative solutions to maximise resources.

The Social Worker will be able to

- ✓ Maintain up to date knowledge of best practice
- ✓ Organize and prioritize their workload and time effectively.
- ✓ Proactively contribute to the development of services to ensure effective use of resources.
- ✓ Understand and be committed to work within the code of practice and ethical framework of their professional body.
- ✓ Demonstrate high level communication skills both written and verbal.
- ✓ Demonstrate awareness of the importance of self-care.
- ✓ Ability to receive and analyse complex information.
- ✓ Demonstrate comprehensive knowledge in relevant legislation and guidance.
- ✓ Be proficient in accessing and inputting client information on electronic patient records and other administrative systems.
- ✓ Work flexibly to meet the needs of the service.

Terms and conditions for the Social Worker

Contract	Fixed Term Contract – 10 months (Maternity Cover)
Work Pattern	34 hrs over 4, or 5 days - Monday - Friday
Location	Little Hulton, with some cross site working at Heald Green
Free Parking	Heald Green & Little Hulton sites.
Holiday	35 days, increasing to 37 days after 5 years' service and 41 days after 10 years' service (pro rata, inclusive of bank holidays). In addition staff are able to buy up to 1 weeks' holiday per year via salary sacrifice, pro rata.
Pension	Contributory Stakeholder pension in which we match up to 7% of your gross salary. Or the ability to continue with a previously held NHS pension (subject to making contribution's into the scheme in the previous 12 months).
Life Cover	All staff in the Scottish Widows Pension scheme (with the exception of bank staff) are provided with life cover of three times their basic salary in the event of their death whilst employed by St Ann's Hospice.
Health Cash Plan	We offer access to an employee paid health cash plan. That allows employees to spread the cost of health expenses including dental, optical, physiotherapy and more.
Employee Assistance Programme	Employees can access telephone and online counselling 24 hours a day. Face to face counselling is also available and support on issues including debt, employment law, benefits and housing.
Probation	Six months.
Notice	8 weeks



St Ann's Hospice, St Ann's Road North, Heald Green, Cheadle, Cheshire SK8 3SZ

☎ 0161 437 8136

🌐 www.sah.org.uk

📘 /StAnnsHospice

🐦 @StAnnsHospice

📷 @StAnnsHospice

Registered charity number 258085